

Join CanadaDirect: System Administrator

Location: Montreal, Quebec

Status: Permanent, Full Time

CanadaDirect is an integrated marketing solutions provider with over 25 years of experience transforming and supporting businesses and their brands through contact center solutions, digital marketing services and affinity partnerships. Fast paced and growing, CanadaDirect is looking for passionate driven individuals looking for interesting and challenging work opportunities to join our team.

What are we looking for?

CanadaDirect is seeking a technically competent and result oriented System Administrator for its IT department. The qualified candidate will be responsible for maintaining and supporting the IT infrastructure and will be involved in the implementation of several projects

The System Administrator will be responsible for,

Responsibilities:

- Network and systems administration - support, maintenance, security, redesign and implementation
- Resolution of problems and maintenance bounded with computer, network systems and applications
- Documentation of procedures, creation of network implementation plans and network diagrams
- Provide support outside business hours in case of emergencies
- Adhere to Incident management and change management procedures.
- Interface with various stakeholders such as project managers, account managers and product managers regarding projects, implementation and operational issues

Our ideal candidate has...

- A College or University Degree in a computer related field
- 3+ years of experience in a similar position with a complex network environment
- Excellent knowledge and hands-on experience with Windows Server 2008/2012, Active Directory (2012), VMware, Windows 7/8, SQL Server, IIS, FTP and SFTP
- Excellent knowledge and hands-on experience with TCP/IP, LAN, VLAN, MPLS, VPN, switch Cisco, firewall configuration, VoIP, QoS, DNS, DHCP
- Hands-on experience working with servers IBM, SAN IBM (V3700DS3524),NAS, iSCSI, LTO tape library
- Experience with Network Monitoring Tools
- Ability to analyze and interpret data packets

- Experience with PCI Data Security Standard would be considered an asset
- Experience with Interactive Intelligence CIC contact center platform would be considered an asset
- Self-motivated, highly organized and capable of operating effectively on independent tasks and in group-related projects
- Good written and oral communication skills, a positive attitude and solid customer service skills are essential

CanadaDirect is a place where your efforts can have real impact. You're not just a number but a valued contributing member of the team. CanadaDirect offers attractive compensation including a competitive base salary, company bonus plan and a complete insurance plan.

At CanadaDirect, we work together, we share common values, and encourage ownership, professional development and accountability for our employee's career growth and achievement.

We seek those who are passionate and strive for excellence in all that they do regardless of a project's scale or scope. Our motto is to never back down from a challenge but to use it as a means to grow, innovate and improve in unison.

You can send your resume to the following address: recruitment@canadadirect.ca

Only suitable candidates will be contacted for an interview.